

EXECUTIVE JET[®]
MANAGEMENT
A NETJETS COMPANY

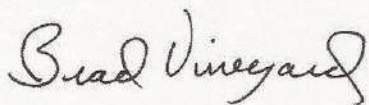
October 24, 2002

To Whom It May Concern:

Kris Hall was employed as a flight attendant by Executive Jet Management, providing service aboard the Embraer 135 aircraft on a corporate shuttle schedule. While assigned as Director of Shuttle Operations I personally observed Kris performing her duties on board the aircraft. She is a real team player, always willing to do more than her job description calls for. I was impressed with her ability to recognize potential problems and avoid them. She is very efficient with her time management. For example, when a ground agent failed to meet the plane, she advised the captain, managed to escort the passengers, clean the cabin and restock without delaying the departure 15 minutes later. She presents a professional demeanor in the cabin which inspires confidence in the passengers and they also seemed to enjoy her pleasant personality. We received a number of positive comments from the frequent passengers regarding Kris's performance.

Kris takes a lot of pride in being punctual. I've never seen anyone go to the effort she did to get to work early. When others called in stranded due to a snow storm, Kris would leave home the night before to be sure she could report to work.

I can say with sincerity that Kris will be an asset to any flight department. Although we do not have a full time position near her location, we do intend to continue using her services as a free lance flight attendant as long as she is available.



Brad Vineyard
Chief Pilot Managed Aircraft
Executive Jet Management